## THE NEW WORLD KIRKPATRICK MODEL



REACTION

Engagement

Relevance

Customer satisfaction

## **LEVEL 2**

**LEARNING** 

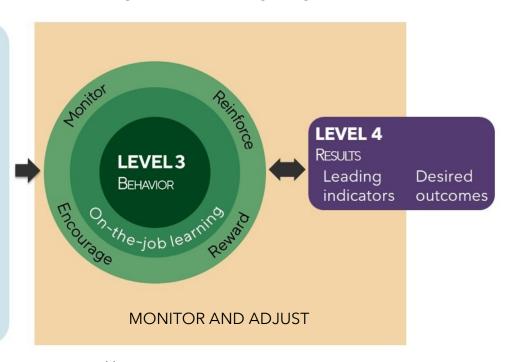
Knowledge

Skills

Attitude

Confidence

Commitment



Protect and leverage your training investment

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## THE NEW WORLD KIRKPATRICK MODEL

The degree to which targeted outcomes occur as a result of the training and the LEVEL 4: support and accountability package RESULTS LEVEL 3: The degree to which participants apply what they learned during training when they are back on the job **BEHAVIOR** The degree to which participants acquire the intended knowledge, skills, attitude, LEVEL 2: confidence and commitment based on their participation in the training LEARNING The degree to which participants find the training favorable, engaging and relevant LEVEL 1: to their jobs REACTION

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